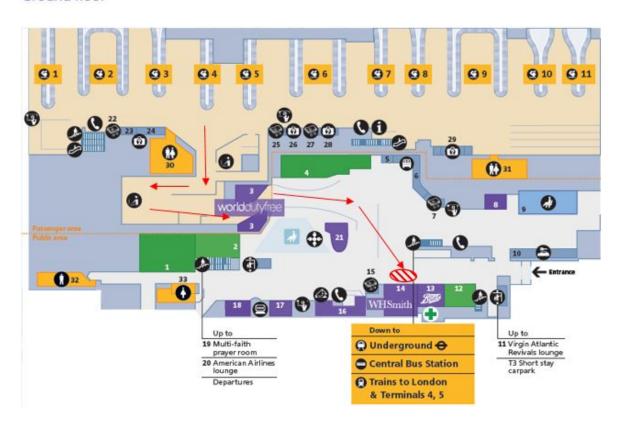
## London Heathrow Terminal 3 Airport Guide

Terminal 3 opened as the Oceanic Terminal on 13 November 1961 to handle flight departures for long-haul routes for foreign carriers to the United States, Asia and other Far Eastern destinations. The time it takes to get from your plane to your Airport Lynx transfer can range from 15 to 60 minutes.

Once you leave the plane, head towards passport control which will be clearly signposted on your arrival.

There are two queues at passport control – one for European Union (EU)\*, European Economic Area (EEA), British and Swiss nationals, and a second for all other nationalities. At the passport desk, a Border Force officer will ask to see your passport or travel document and any supporting documentation necessary for your visit. Please remember that your passport must not expire during your visit to the United Kingdom. For full details on entry requirements into the United Kingdom, please visit the Border Force website.

## Terminal 3 Arrivals Ground floor



Once you leave the baggage collection area after a short walk you will enter the arrivals hall, once there your Airport Lynx chauffeur will be waiting in front of WH Smith Newsagents which is located on the right hand side when entering the arrivals hall, next to Boots.

They will be holding a board similar to the one below with your name on it (some account customers will have their own corporate logo instead).



Once you have met your driver, they will assist you with your baggage on the walk to the short term car park. If you need anything from the shops or restaurants before you depart please tell your driver. We will be very happy to wait or get them for you.

If you cannot see your chauffeur please call us straight away on 01223 440040 we will be happy to help.