

Luton Airport Guide

Luton Airport is the fourth largest airport serving the London area. The vast majority of routes served are within Europe; however there are some flights to Northern Africa and Asia. Times from the airplane to your Airport Lynx transfer can range from 15 – 45 minutes.

Once you leave the plane head towards passport control, which will be clearly signposted on your arrival.

At the passport desk a Border Force officer will ask to see your passport or travel document and any supporting documentation necessary for your visit. Please remember that your passport must not expire during your visit to the United Kingdom. For full details on entry requirements into the United Kingdom, please visit the [Border Force website](#).

After passport control, follow the arrivals signs to the baggage reclaim area and check the information screens to find the correct carousel.

Baggage trolleys are available in the reclaim hall – please help yourself if you require one. To obtain a trolley you will need a £2 or €2 coin, which is not refunded when the trolley is returned.



Once you leave the baggage collection area after a short walk you will enter the arrivals hall, once there your Airport Lynx chauffeur will be waiting outside the small WH Smiths kiosk which is located on the left hand side as you enter the arrivals hall next to the Costa Coffee shop.

Your driver will be holding a board similar to the one below with your name on it (some account customers will have their own corporate logo instead).



Once you have met we will assist you with your baggage on the walk to the short term car park, if you need anything from the shops or restaurants before you depart please tell your driver we will be very happy to wait or get them for you.

If you cannot see your chauffeur please call us straight away on 01223 440040 or 07725998769 if out of office hours.

This guide is constantly updating, if you feel something is missing or needs changing please let us know.