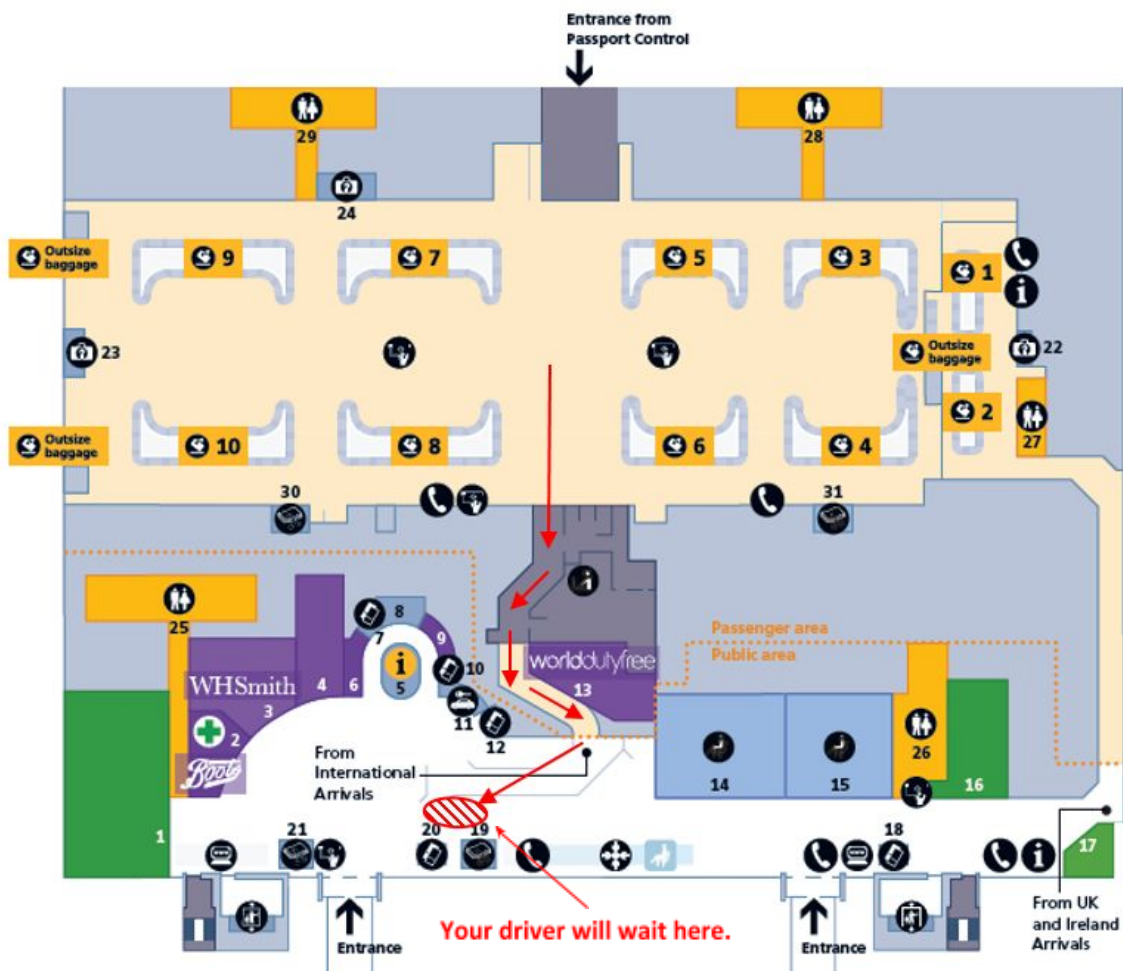


London Heathrow Terminal 2 Airport Guide

The airport's newest terminal, officially known as the Queen's Terminal, was opened on 4th June 2014. The time it takes to get from your plane to your Airport Lynx transfer can range from 15 to 60 minutes.

Once you leave the plane, head towards passport control which will be clearly signposted on your arrival.

There are two queues at passport control – one for European Union (EU)*, European Economic Area (EEA), British and Swiss nationals, and a second for all other nationalities. At the passport desk, a Border Force officer will ask to see your passport or travel document and any supporting documentation necessary for your visit. Please remember that your passport must not expire during your visit to the United Kingdom. For full details on entry requirements into the United Kingdom, please visit the [Border Force website](#).



Once you leave the baggage collection area after a short walk, you will enter the arrivals hall. Once there, your Airport Lynx chauffeur will meet you by the "Express trains to London" sign which is in front of you as you enter the arrivals hall and is next to the Travelex.



View upon arriving into Terminal 2 and the location of your driver.

They
will be

holding a board similar to the one below with your name on it (some account customers will have their own corporate logo instead).



Once you have met your driver, they will assist you with your baggage on the walk to the short term car park. If you need anything from the shops or restaurants before you depart please tell your driver. We will be very happy to wait or get them for you.

If you cannot see your chauffeur please call us straight away on 01223 440040 we will be happy to help.