

London City Airport Guide

London City Airport is London's fifth busiest airport, serving 4.5 million travellers a year. Mainly used by business travellers due to its close proximity to the City of London, the London Dockland area and Canary Wharf, London City Airport uses a single runway and operates under strict time restrictions due to noise pollution levels (06:30 to 22:30 Monday to Friday, 06:30 to 13:00 on Saturdays and 12:30 to 22:30 on Sundays).

Due to the small nature of this airport queues are few and far between and the time between departing the plane and entering your Airport Lynx transfer can range between 5 and 30 minutes.

Once you leave the plane head towards passport control, which will be clearly signposted on your arrival.

There are two separate queues as follows:

- One for European Union (EU)*, European Economic Area (EEA), British nationals and Swiss nationals.
- And a second for all other nationalities.

At the passport desk a Border Force officer will ask to see your passport or travel document and any supporting documentation necessary for your visit. Please remember that your passport must not expire during your visit to the United Kingdom. For full details on entry requirements into the United Kingdom, please visit the [Border Force website](#).

After passport control, follow the arrivals signs to the baggage reclaim area and check the information screens to find the correct carousel.

Baggage trolleys are provided in the reclaim hall and other key areas around the terminal building – please help yourself if you require one.

Once you leave the baggage collection area you will enter the arrivals hall.



Your
Lynx

Airport

chauffeur will be waiting for you in front of WH Smith newsagents which is immediately on your right as you enter the arrivals hall, just past Pret-a-Manger. He will be holding a board similar to the one below with your name on it (some account customers will have their own corporate logo instead).



Once you have met we will assist you with your baggage on the walk to the short term car park, if you need anything from the shops or restaurants before you depart please tell your driver we will be very happy to wait or get them for you.

If you cannot see your chauffeur please call us straight away on 01223 440040 we will be happy to help.